Connected business
Liquid Voice

Get carrier grade voice quality calling at competitive call rates

Business transformation and growth requires that your business telephony systems perform optimally. Connecting your offices, employees and customers seamlessly and cost-effectively is key to every business. Whether employees are working from home, the office or a remote place either on a desktop, fixed or mobile devices voice calling is a necessity.

Liquid Voice combines carrier grade voice calling, allowing you to make and receive voice calls from any fixed, mobile and international network globally.

Why does your business need Voice

For any enterprise to develop and grow, being contactable is a critical part of the business. Put simply, enabling your customers to reach your business is crucial because if your business is not contactable this important call or customer will seek an alternative organization to do business with.

Voice calling powered by Liquid Intelligent Technologies allows you to enable voice calling to all your employees seamlessly and simply on any device and across any platform.

Voice calling is the ability to make and receive voice calls over your data internet connection using Geographic (eg.021, 031, 041) and Non-Geographic numbers (eg.087, 0800 and 086). For new branches or sites, Liquid has the ability to allocate new numbers, however if you have existing numbers, you can port those numbers to Liquid.

Liquid Voice

Liquid Voice combines Liquid Intelligent Technologies carrier grade voice calls at competitive call rates. Port your numbers to Liquid and save up to 20% on your voice calls.

Voice Calling inter-branch (on net)

Voice calls are carried locally (on net) over your data network between your companies branches

Voice Calling to Fixed Networks

Voice calls are carried nationally over your data connection to the fixed line network providers (Telkom and Liquid).

Voice Calling to Mobile Networks

Voice calls are carried nationally over your data connection to all mobile network service providers (Cell C, MTN, Telkom Mobile and Vodacom)

Voice Calling to International Networks

Voice calls are carried internationally over your data connection to any international destination supported by Liquid.

Liquid support the porting of both Geographic (021, 031 and 041) and Non Geographic numbers (087, 0860 and 080) for voice calling.

LIQUID
INTELLIGENT TECHNOLOGIES

Liquid Voice

Liquid Voice integrates into any onsite or hosted PBX through your data connection, more commonly referred to as a SIP trunk. In the case of customers that require voice calling from their Microsoft Teams tenant, this is accomplished through Microsoft direct routing.

SIP Trunking

SIP Trunking offers additional benefits over traditional ISDN PBX connections and enables the convergence of devices to send and receive voice, video, and messaging applications over a single network.

Run your onsite or hosted PBX over an data (internet) connection instead of traditional phone lines. Liquid SIP Trunking functionality integrates into any onsite or hosted PBX through our SIP capabilities allowing you to run our voice and data over one network

Benefits of SIP trunking

- Cost savings and efficiency
- Run your voice and data over one connection
- Space for growth and scalability of your business
- Secure connection from your PBX to Liquids Voice network
- Scalability of SIP: Unlike legacy access for voice services, SIP allows for maximum scalability of services over time, with minimum additional investment in equipment.

Microsoft Business Voice and Direct Routing

Microsoft Teams Business Voice combines Liquid Intelligent Technologies carrier grade voice calling in Microsoft Teams to deliver a full Unified Communications experience. With Microsoft Teams, users can collaborate by using the various features Microsoft phone system combined with Liquids Voice calling (direct routing) capabilities.

Direct Routing

Now available from a wide variety of UCaaS companies, direct routing solutions allow Microsoft Teams users to make and receive calls, access UCaaS features, and unlock new functionality within the Teams client. Direct Routing represents a simple and flexible way for you to connect your Microsoft Phone System to Liquids voice network.

Port your Geographic and Non Geographic numbers to Liquid and enjoy voice breakout using Direct routing with your Microsoft Phone System.

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Benefits

Fulfills several communication requirements
- Organisations can combine Liquid's Voice calling through SIP trunking with existing onsite and hosted PBX, direct routing with Microsoft teams phone system and basic voice calling to enable employees to make and receive calls from any device

Dependable Call Quality and Data Security
- Voice calling offers carrier grade voice calling through IP interconnections with all major fixed and mobile service providers backed with SLA's

Superior Pricing and coverage
- Cost saving on voice calls to all major fixed and mobile providers across the country and globally to over 400 networks. Port your Geographic and Non Geographic numbers to Liquid and save up to 20% on your voice calls.

International Coverage
- Our services span over 6 African countries, namely South Africa, Zimbabwe, Zambia, Uganda, Rwanda, and Kenya, where we offer voice calling capabilities. In country regulation applies.

Features

Cost-Effective Solutions
- No extra capital costs, you just pay for the minutes you use at competitive calling rates

Remote and Hybrid Work Environments
- Employees can work from home, at the office or remote site using our Liquid Voice offerings

Other Voice value added services
- Take advantage of our value added services like Telephone Management System, Call Recording, Hosted Cloud PBX combined with our voice calling plans to increase efficiencies to allow you to mange your business more effectively

All You Need In One Network
- We are a single network, offering more reliability, better security, and faster speeds than any other network

How to get the service
Contact your Liquid Intelligent Account Manager or visit www.liquid.tech

www.liquid.tech

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